

## My HealtheVet Quick Guide Upgrade Your My HealtheVet Account to Premium



A <u>Premium</u> account gives My HealtheVet members the highest level of access to My HealtheVet features. Veterans/VA Patients, <u>CHAMPVA Beneficiary</u> and non-VA Patients can get a Premium account. Also, anyone using a Sign-in Partner (such as a <u>DS Logon Premium Account</u> or <u>ID.me</u>) can obtain a Premium My HealtheVet account.

A Premium account gives you access to Basic and Advanced features plus:

- Copies of key portions of your VA electronic health records
- VA Health Summary
- <u>Secure Messaging</u>
- <u>VA Appointments</u>
- VAMedical Imaging and Reports
- Department of Defense (DoD) Military Service Information
- Full access to <u>VA Blue Button</u> reports, which are based on your account level

Consider <u>registering</u> if you do not have a My HealtheVet account.

## Visit the <u>Frequently Asked</u>

Questions. This site has questions and answers that may help you understand more about the feature and how it can help you manage your health.

## Upgrade Your My HealtheVet Advanced Account to Premium at a VA Facility

To upgrade your My HealtheVet account in person, you must complete the VA Release of Information Form 10-5345a-MHV and show a valid government issued photo ID.

You can conveniently complete the VA Release of Information Form *before* you visit the VA health care facility:

- Call a local VA health care facility to have the VA Release of Information Form mailed to you to complete before your visit. If you do not have the telephone number, please use the <u>VA</u> <u>Facility Locator</u> for the contact information of the nearest facility.
- Or, open this PDF version of the <u>VA Release of Information</u> <u>Form (10-5345a-MHV)</u> right on your computer and complete the form. You can then print your completed form.

**Note:** When you open or download a PDF file, a temporary file is created on the computer. Others may then be able to view your personal health information on that computer. There is a risk of exposing your information when you download a PDF file, especially on public or shared computers.

You may choose to complete the form *during* your next visit to the local VA health care facility.

## Upgrade Your My HealtheVet Advanced Account to Premium Using a Sign-in Partner

To upgrade your account using a Sign-in Partner (such as DS Logon Premium Account and ID.me), follow these steps:

- 1. From the My HealtheVet login page, log in to your Advanced My HealtheVet account using a Sign-in Partner
- 2. Select the Upgrade Now button at the top left side of the screen
- 3. On the account upgrade page, select the certification box to verify you are the owner of the My HealtheVet account
- 4. Select Continue