U.S. Department of Veterans Affairs
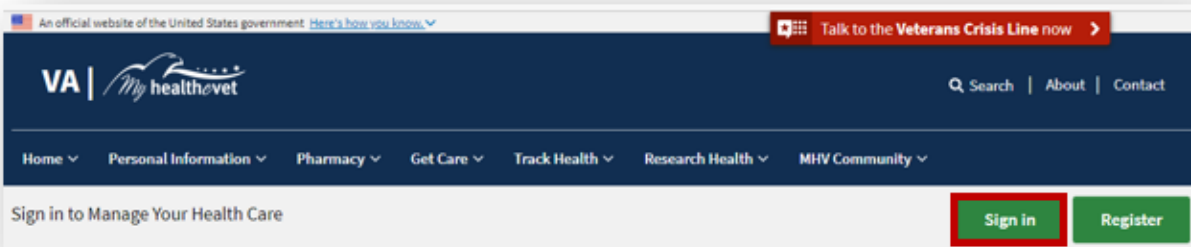Veterans Health Administration
My HealtheVet

Refill VA Prescriptions Online

The Refill VA Prescriptions feature allows My HealtheVet users who are registered and authenticated as VA Patients or CHAMPVA beneficiaries to refill VA prescriptions online. You must have a prescription either filled (for example, Active) or on file (for example, Active: Parked) at a VA pharmacy before using Prescription Refill.

You can refill most of your VA prescriptions online. An exception to this is controlled narcotics (also called DEA Schedule II medications such as Hydrocodone/APAP or Oxycodone) which require a NEW prescription for each fill. For more information on what a DEA Schedule II medication is, visit Drug Scheduling (dea.gov).

Refill Your Prescriptions

1 Select **Sign in** from the My HealtheVet homepage.
   a)   Choose a secure VA partner on the next page

2 Select the **Refill VA Prescriptions** link on the dashboard.

Quick Guide

3 Check the box for the prescription that needs to be filled or refilled in the **Select to Refill/Fill** column. Remember to request refills/fills at least 15 days before you run out of medication. For refillable VA Prescriptions, the Refill status is **Active** or **Active: Parked** and includes a checkbox.

> **Active** is a prescription that can be filled by a VA pharmacy. If this prescription is refillable (for example, has a checkbox), you may request a refill of this VA prescription**.**

> **Active: Parked** is a VA Prescription that is on file at VA Pharmacy and available for you to submit a fill request. This prescription may or may not have been previously filled. This prescription has been ordered by your VA provider but will not be sent to you until you request that it is filled. You may request this medication using MyHealtheVet, Rx Refill mobile app, VA phone service or mail in refills.

4 Select the **Submit Refills/Fills** button near the bottom of the page. After you select 'Submit', the **Refill Status** will change from **Active** or **Active: Parked** to **Active: Submitted** to **Active: Refill in Process**. Your refill is shipped when the status returns to **Active** or **Active: Parked**. You can track the delivery of your prescription(s) sent from VA Mail Order Pharmacies in the last 15 days in the VA Prescription Tracking section.

Active: Submitted is a refill request has been received by My HealtheVet but has not been processed by the VA Pharmacy yet.

Active: Refill in Process is a refill request that is being processed by the VA pharmacy. When a prescription is in the Refill in Process status, the **Fill Date** will show when the prescription will be ready for delivery via mail by a VA Mail Order Pharmacy. *This term may be shown as a VA Prescription status of **Active: Susp** on other VA medication lists.*

You can also use Secure Messaging to contact your health care team or pharmacist with medication questions or to request a renewal of a nonrefillable VA prescription.